1. Optimized customer support by establishing collaborative service environment.
2. Cross-trained and backed up other customer service managers.
3. Operated POS system to itemize and complete average of [Number] customer purchases.
4. Resolved associate, tool and service delivery issues revealed by statistical reports.
5. Handled [Type] customers in fast-paced [Type] setting in coordination with solid team of [Number] customer service associates.
6. Contributed to annual store sales of $[Amount] per [Timeframe].
7. Forged and nurtured impactful relationships with customers to cultivate loyalty, boosting customer satisfaction ratings [Number]%.
8. Fielded customer questions regarding available merchandise, sales, current prices and upcoming company changes.
9. Provided basic technical support for clients on wide range of [Type] company products.
10. Quickly and accurately answered customer questions, suggested effective solutions and resolved issues to increase customer satisfaction [Number]%.
11. Followed-through on all critical inter-departmental escalations to increase customer retention rates.
12. Delivered excellent customer service, resulting in consistent [Number]% customer satisfaction rating.
13. Developed highly empathetic client relationships and earned reputation for exceeding service standard goals.
14. Stocked merchandise each [Timeframe], clearly labeling items, arranging according to size or color and preparing attractive displays.
15. Enhanced productivity levels by anticipating needs and delivering outstanding support.
16. Applied highly effective selling skills while properly engaging and presenting solutions to customers.
17. Assisted [Number] customers in average [Timeframe] by answering questions, responding to inquiries and handling telephone requests.
18. Trained staff on operating procedures and company services.
19. Delivered exceptional customer service to every customer by leveraging extensive knowledge of products and services and creating welcoming, positive experiences.
20. Surpassed sales goals through implementation of effective marketing strategies.